



QUALITY POLICY

WORKING ON DEVELOPING BETTER PRODUCTS AND SERVICES TO SATISFY OUR CUSTOMERS

This policy is based upon the following principles:

1. **Continuously improving the efficiency of the Quality Management System**, with an aim to increase customer satisfaction.
2. **Ensuring the fulfillment of requirements**, both legal and regulatory, as well as those set by the customer, applicable to products, activities and services.
3. **Establishing Quality Objectives** whose fulfillment consolidates this policy and our commitment.
4. **Constantly optimizing production processes**, and updating work methods in order to improve their efficiency and effectiveness.
5. **Incorporating new products** with a view to meet our customers' needs.
6. **Allocating qualified and trained staff** to different tasks in the Company, promoting their engagement and commitment to the system and the performance of the organization.
7. **Ensuring the integrity** of data collection and communication.

This commitment will be developed taking into account the expectations of the stakeholders, within the frame of profitability and progress for the Company

Oscar Rivas
Director

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